



Eligibility Requirements

The **CustomerCount Customer Engagement Professional[®] PACE Award** is open to all PACE member companies. Organizations submitting nominations must be current in all financial accounts with PACE at time of entry submission. Nominees must have worked for the PACE member company for at least the 12 previous months.

An individual from the submitting company must be registered for the Pace Convention and Expo to accept the trophies.

Nominations are to be submitted by the close of business, 5:00 PM EST, on March 30, 2018. Finalists will be announced by April 3, 2018 at www.paceassociation.com and be notified directly.

Nomination Guidelines

- ✓ NOTE: We strongly encourage that an image of the nominee be uploaded. The image should be appropriate for professional use; in a .jpg or .png format; and a minimum of 300 dpi.
- ✓ While most of the application is in a survey format, there is space for narrative entries to support the nomination.
- ✓ Please ensure your narrative entries provide detailed insight regarding the team member's performance and contribution.
- ✓ Do not include the nominee's name or company name in the narrative comments. In addition, please include details regarding how the contribution has impacted the team, company, and/or community.
- ✓ Narrative comments will be judged using a rating rubric to ensure objectivity. Note: One managing supervisor should nominate each CEP submission.
- ✓ Members in good standing at time of nomination will be verified by PACE.
- ✓ Entries are property of CustomerCount upon receipt. CustomerCount reserves all publishing rights to materials submitted.
- ✓ Submitted entries/collateral will not be returned.